



FY2022

# ANNUAL REPORT



GREAT  
LAKES  
RECOVERY  
CENTERS



## MISSION

To empower recovery through hope and change.



## VISION

To create healthy communities, one person at a time.



## ESSENTIAL TRUTH

People are our purpose.  
Love them all.

# A LETTER FROM THE BOARD



What is Great Lakes Recovery Center and why does it matter? Having been on the Board for over 25 years now, I look back at the transformation and am amazed. When I started, GLRC was simply a substance abuse organization. In those 25 years the problems have changed and grown and GLRC has had to change and grow to respond to those changes. GLRC has become a full-service behavioral health organization offering a full continuum of substance use disorder services, medical treatment, mental health counseling, prevention services, Offender Success programming and foster care recruitment and training. In the last several years we opened new facilities and are currently renovating the former Teal Lake Medical facility. The brick-and-mortar developments are key to enhancing our ability to provide needed services, but one misses the point if they concentrate on the structures. What is truly important is the staffing. Our dedicated counselors, medical staff, and administrators are the heart of our organization. That brings us to the “why does it matter” question. GLRC provides a whole person approach to help our clients. You can’t just treat one element of a person’s problems and expect the rest of their problems to be solved by themselves. That is why GLRC matters. We treat the whole spectrum of an individual’s problems. There is no other agency in the U.P. that covers this entire spectrum and reaches across the entire geography of the Upper Peninsula. GLRC is about dedicated people trying to make a big difference every day to help their community

Ray Amtmann  
Richard Graybill  
Jacki Lykins  
Dennis Smith

Sue Burcar,  
LaMart Hightower  
Chad Radabaugh  
Robyn Stille

Lindsey Butorac  
Rob Jamros  
Kathy Renolds

Jim Divine  
Tyler Jenema  
Jonathan Ringel

Liaisons: Kevin Ayotte, Meledy Beres, Gary Sharp

Emeritus in Memorium: Laurence Ziolkowski

# A LETTER FROM THE CEO



Reflecting on FY22, it was a year of rebounding from the challenges brought on by the pandemic. The resilience of our staff, clients, and stakeholders throughout the pandemic should be noted, as our collective resolve to maintain service delivery despite the disruptions brought about by COVID was nothing short of outstanding. A major goal of our strategic plan for the coming years will be our collective ability to focus on developing the infrastructure and services to align with whole-person care, as we have seen the proven effectiveness of addressing the many needs of our clients and families, especially in the areas of surrounding the social determinants of health. This past year we were fortunate to partner with Lifepointe Health Systems in the acquisition of the former Teal Lake Medical Facility. The transformation of the facility will bring about a new women's residential treatment unit, complete with detox services, women with children access, child care services, and a women's recovery residence. Additionally, it will house our Access Center, the Negaunee Integrated Care Clinic, and Outpatient Behavioral Health Services. It is our goal to complete renovation of the project in the coming year and to establish our behavioral health campus to reflect the clinical care model of enhanced integration and whole-person care. In FY22, we were again grateful for the ability to provide specialized services in the areas of expanded recovery housing, including the first recovery residence in Chippewa County for women, offender success case management services, foster care recruitment and retention support, opioid health home services, expanded medical services, and expanded prevention programming. We are grateful for the many stakeholders, funders, donors, and partners that help us each year in our efforts to bring healing and hope to those in need of care. We would not be able to serve our mission without your help.

# OUTPATIENT SERVICES

## LOCATIONS

GLRC has outpatient service locations in Escanaba, Hancock, Iron Mountain, Ironwood, Ishpeming, L'Anse, Marquette, Munising, Sault Ste. Marie and St. Ignace.

## CLIENTS

GLRC served 1,650 through the outpatient service locations in FY22. of these clients, 1,398 were seen for substance use disorder and 252 for mental health disorders.

## DRUGS OF CHOICE

Of the clients who were seen for substance use disorders, 46% said alcohol was their drug of choice, while 27% said opioids were their drug of choice.

## SPECIALTY POPULATIONS

Women & Families Program - 98 clients  
Child & Adolescent Psychiatric Services - 126 clients  
Veterans - 40 clients

# MEDICAL SERVICES



## LOCATIONS

During FY 22, GLRC provided medical services in Escanaba, Hancock, Iron Mountain, Ishpeming, Marquette and Sault Ste. Marie and at our recovery house in L'Anse.



## CLIENTS

GLRC served a total of 1,648 medical clients in FY22. Of these clients, 967 received medical services, 289 were part of the Opioid Health Home Program and 392 received medication assisted treatment.



## DRUGS OF CHOICE

Of the clients who were seen for substance use disorders, 85% said their drug of choice was opiates. The next highest drug of choice was alcohol at 8%.



## SPECIALTY POPULATIONS

Women & Families Program - 46 clients  
Veterans - 5 clients

# PEER RECOVERY

## LOCATIONS

During FY22, Peer Recovery Coaches served individuals in Chippewa, Delta, Dickinson and Marquette Counties.

## CONTACTS

GLRC staff provided 1,602 phone contacts, 411 transports and 1,046 individual peer recovery services through Peer Recovery

# OFFENDER SUCCESS REENTRY

## RETURNING CITIZENS

216 Returning Citizens were enrolled in GLRC's Offender Success (OS) Reentry program which is a partnership case management program with MDOC for Returning Citizens with 88 being new admissions.

## SERVICES

Health/Behavioral Health - 16 clients served  
Social Supports - 69 clients served  
Clothing Assistance - 59 clients served  
Hygiene/Food Assistance - 68 clients served  
Housing Supports -- 84 clients served

# ADOLESCENT SERVICES CENTER

63

YOUTH SERVED

61

% SAID CANNABIS IS THEIR DRUG OF CHOICE

17

% SAID ALCOHOL IS THEIR DRUG OF CHOICE

11

% SAID METHAMPHETAMINES WERE THEIR DRUG OF CHOICE

58

AVERAGE LENGTH OF STAY



# ADULT RESIDENTIAL

	Adult Residential Services	Men's New Hope House	Women's New Hope House
Established	1987	1978	1988
Location	Marquette	Sault Ste. Marie	Sault Ste. Marie
Residential Clients:	415	167	210
Average Length of Stay	37	23	21
Average Age	23	37	33
Alcohol as Drug of Choice	48%	50%	24%
Opioids as Drug of Choice	11%	15%	20%
Meth as Drug of Choice	35%	28%	50%
Detox Clients	163	62	37
UP Counties Served	14	12	13

\*clients were also served from outside of the UP at all three locations

# RECOVERY HOUSING

16

Clients served at the John Kivela House, Marquette

24

Clients served in L'Anse at the Ripple Recovery Residence

25

Clients served at Sue B's House, Marquette

5

Clients served at Anne's House, Sault Ste. Marie

18

Clients served at Gary's House, Sault Ste. Marie

18

Clients served in recovery apartments in Marquette

# PREVENTION

## CTC'S

GLRC facilitated Communities that Care Coalitions in Alger, Dickinson/Iron, Mackinac and Schoolcraft Counties in FY22.

## TRAININGS

GLRC staff provided Botvin's Lifeskills training to 1,644 Middle School students in four UP counties. 68 parents were trained in Guiding Good Choices.

# FOSTER CARE

Michigan Department of Health & Human Services contracts with GLRC to provide foster care recruitment, training and retention services.

## NEW FOSTER FAMILIES

GLRC staff trained 191 new families with the 20+ hour pre-licensure training called GROW.

## UP-WIDE CONFERENCE

Approximately 80 people attended the UP-Wide Foster Care conference either in person or virtually.

# FINANCIAL HIGHLIGHTS



## NET REVENUE

GLRC ended Fiscal Year 2022 with a net revenue of \$11,967,604.



## EXPENSES

Fiscal Year 2022 expenses totaled \$10,504,780.



## FUNDING SOURCES

Funding highlights include GLRC received \$4.4 million from the NorthCare Network and \$1.2 million from commercial insurance carriers in Fiscal Year 2022.



## GREATEST RESOURCE

GLRC's staff continue to be our greatest resource, as well as our greatest expense. In Fiscal Year 2022, personnel and related expenses accounted for 76% of the total expenses.



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## CONTACT INFORMATION



(906) 228-9696



[www.greatlakesrecovery.org](http://www.greatlakesrecovery.org)

Find us on:

